YEAR IN REVIEW

2000

July 3

Commission issues consumer alert warning natural gas rates may be significantly higher than last heating season.

July 21

Commission approves territorial agreement between Lewis County Rural Electric Cooperative and Union Electric Company.

August 8

PSC establishes case to examine access charges in Missouri.

August 31

Commission issues decision in Missouri-American Water Company water and sewer rate cases granting a water revenue increase of approximately \$10 million and sewer revenue increase of \$2,300. When Company filed its rate case on October 15, 1999, it sought to increase water revenues by approximately \$16.4 million.

Commission approves territorial agreement between Intercounty Electric Cooperative Association and Union Electric Company d/b/a AmerenUE.

September 7

Commission determines competitors should be allowed to offer Metropolitan Calling Area (MCA) service in metropolitan areas of St. Louis, Kansas City and Springfield.

October 17

PSC approves agreement which authorizes Union Electric Company d/b/a AmerenUE to increase natural gas rates by \$4.2 million. Company sought a \$12 million increase when it filed its case on February 18, 2000.

Commission approves water territorial agreement between Public Water Supply District No. 2 of St. Charles County and the City of Wentzville.

October 24

PSC determines an overlay should be implemented in the current 314 area code in eastern Missouri and the current 816 area code in western Missouri as a means of alleviating a projected exhaustion of telephone prefixes in those two areas.

Commission orders reclamation of numbering resources as a means of delaying the need for new area codes in Missouri. In addition, PSC orders rate center consolidation in the Kansas City metropolitan area and directs parties to begin planning and preparing for 1,000 block number pooling and sequential numbering.



A consumer is sworn in to testify at a local public hearing.

October 31

Union Electric Company d/b/a AmerenUE customers to receive one-time bill credits totaling approximately \$20.2 million under experimental alternative regulation plan. Credits likely to appear before the end of the year.

November 1

PSC Cold Weather Rule takes effect.

PSC Year in Review

(continued)

November 3

The Empire District Electric Company files a \$41.4 million electric rate case with the PSC.

November 7

Missouri Gas Energy files a \$39.3 million natural gas rate case with the PSC.

November 9

GTE Midwest, Inc. d/b/a Verizon to change a number of telephone rates under price cap filing approved by the PSC.

Southwestern Bell Telephone Company changes a number of telephone rates under price cap filing approved by the PSC.

November 16

PSC approves agreement which authorizes Southern Missouri Gas Company to increase natural gas rates by approximately \$390,000 a year.

November 22

New area code overlay number announced for the current 314 area code. The overlay area code number is 557.

December 5

Sprint Missouri, Inc. d/b/a Sprint to change various telephone rates under price cap filing.

December 14

St. Joseph Light & Power merger with UtiliCorp United, Inc. approved by the PSC; proposed regulatory plan rejected.

December 22

New area code overlay number announced for the current 816 area code. The overlay area code number is 975.

2001

January 18

Commission establishes task force to consider issues surrounding the provision of Metropolitan Calling Area Service in St. Louis, Kansas City and Springfield.

January 20

PSC holds information session in Kansas City on high natural gas prices.

January 23

Missouri Public Service Commission opens case to investigate the process for recovery of natural gas commodity costs by local distribution companies from their customers. Task force is created.

Commission approves electric territorial agreement between Kansas City Power & Light Company and the City of Marshall.

January 25

PSC supports Governor Bob Holden's call for natural gas wholesale supplier investigation.

February 28

Relay Missouri implements 711 dialing.

March 2

Governor Bob Holden appoints Steve Gaw as Commissioner to the Missouri Public Service Commission.

March 6

Missouri Public Service Commission announces that it will recommend to the FCC that Southwestern Bell Telephone Company be allowed to provide long-distance service in Missouri.

March 8

Missouri Public Service Commission issues order reducing the Relay Missouri surcharge.

Commission denies The Empire District Electric Company's request to implement a two-step surcharge which would have increased electric revenues by approximately \$16.8 million for March through September 2001.

March 13

PSC opens case to investigate the state of telephone competition in the exchanges of Southwestern Bell Telephone Company.

March 15

PSC denies application filed by the City of Rolla which sought to provide electric service in an annexed area where current electric service is provided by Intercounty Electric Cooperative Association.

March 22

PSC approves water territorial agreement between Public Water Supply District No. 3 of Franklin County and the City of Washington.

March 27

Union Electric Company d/b/a AmerenUE customers to receive one-time bill credit of approximately \$28 million under an alternative regulation plan. Bill credits expected in May.

March 29

PSC issues decision which authorizes the Osage Water Company to increase water revenues by approximately \$54,300 a year.

March 31

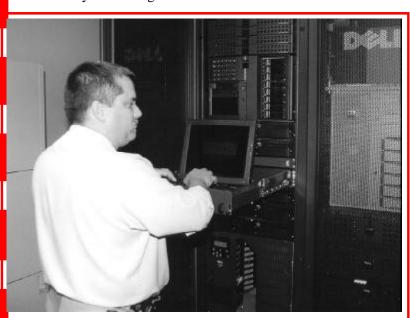
Commissioner Robert Schemenauer retires from the Missouri PSC.

April 17

PSC announces that implementation of new 557 and 975 overlay area codes delayed due to telephone number conservation measures.

May 3

PSC Vice Chair M. Dianne Drainer resigns.



Todd Craig, Manager of the Information Services Department, is responsible for the engineering and maintenance of the PSC fiber-channel Storage Area Networks.

PSC issues decision which grants St. Louis County Water Company a rate increase of approximately \$5.1 million. When the water company filed its request on June 23, 2000, it sought to increase annual water revenues by approximately \$17.5 million.

May 18

Laclede Gas Company files a \$39.8 million natural gas rate case.

June 8

Missouri Public Service files a \$49.3 million electric rate case.